

10 reasons we're good for your business

1. COLLABORATIVE AND INNOVATIVE

Founded in 1996 by Dignity Health and NorthBay Healthcare, we partner with doctors and clinical providers to ensure access to quality care. That close relationship enables us to continually improve and offer innovative programs that support the health and wellness of all members.

2. FLEXIBLE CHOICES WITH INCREASED ACCESS

Our HMO network includes major hospitals and medical centers, including thousands of trusted local doctors and specialists from multiple medical groups (not just one). The exceptional reputation of our clinical providers simply enables more choice for our members and your employees.

3. REGIONAL AUTONOMY

Our decision-making process is focused on our member's care, and so we don't get in the way of the patient-doctor relationship. And, when you need fast answers, we are here to provide solutions that best support your health care goals.

4. WELLNESS REDEFINED AND BUILT-IN

As your healthy lifestyle partner, your employees may access innovative wellness programs, resources, and even virtual classes to keep healthy and fit. In addition, we've expanded disease management programs and virtual care options, providing greater access to care wherever your employees live/work/play.

5. OUTSTANDING SUPPORT

Our dedicated and knowledgeable Member Services team treats employees and their families with courtesy and respect at all times. That translates into high customer care ratings* and reliable member experience.

6. COMPREHENSIVE PLANS + VALUED BENEFITS

Depend on complete essential health care coverage and benefits, reminders on ways to stay healthy, and getting the most out of your WHA plan. WHA stays predictable, offering complete coverage with the valued benefits you need.

7. EASE OF ADMINISTRATION

It's simple—we're easy to work with. We care about our employer groups and members so we always make it a priority to be here for them, now and always. You can count on us to take care of our members, who take care of your business. Count on us to be just a phone call away.

8. AFFORDABLE AND CONSISTENT

We strive to provide stability and predictability by keeping annual rates competitive. Whenever possible, WHA's annual increases are minimal, while enhancing value. We continue to do this because as a non-profit, our benefit structure and close working relationships with our medical groups help keep your bottom line healthy.

9. COMMUNITY COMMITMENT

WHA invests in the communities where we live and work. As a regional health plan, we're involved in our communities and support the organizations that you care about, often extending resources to members.

10. PREFERRED CHOICE

Finally, nearly 94% of our clinical providers and staff recommend* us to other physicians (and physician groups).

*Visit choosewha.com/quality to learn more about WHA's customer satisfaction ratings and annual provider survey results.

